

# Consumer Grievance Redressal Forum FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003) Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

> Shahdara, Delhi-110032 Phone: 32978140 Fax: 22384886 E-mail:cgrfbypl@hotmail.com

C A No. Appiled For Complaint No. 78/2023

In the matter of: '

Asha Arora

.....Complainant

**VERSUS** 

**BSES** Yamuna Power Limited

.....Respondent

#### Quorum:

- 1. Mr. Vishat Ahmed Alvi, Member (CRM)
- 2. Mr. P.K. Agrawal, Member (Legal)
- 3. Mr S.R. Khan, Member (Technical)

#### Appearance:

- 1. None present on behalf of the complainant
- 2. Ms. Ritu Gupta, Mr. Imran Siddiqi, Ms. Shweta Chaudhary, Mr. Shubham Singh & Ms. Divya Sharma, on behalf of respondent

#### <u>ORDER</u>

Date of Hearing: <u>02<sup>nd</sup> March</u>, <u>2023</u> Date of Order: <u>06<sup>th</sup> March</u>, <u>2023</u>

### Order Pronounced By:- Mr. Nishat A Alvi, Member (CRM)

1. The complainant in his complaint submitted that he applied for new electricity connection at premises' no. 1/421 Friends Colony, GT Road, but OP rejected his application of new connection on pretext of pending dues of Rs. 188187/-. It is also his submission that he already made payment of Rs. 75367/- on 19.06.2002 against K.No. 21300132507R against the settlement of DVB period dues. As there was no use of electricity he closed his factory. Now he requested for removal of unwanted fightious demand and provide no dues of CA No. 100060633.

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- 2. Case was put up for hearing on 23.02.2023 and 02.03.2023, when on both the consecutive hearings none was present on behalf of the complainant. OP submitted that they have revised the bill of the complainant and issued him bill of Rs. 0/- therefore, the grievance of the complainant stands redressed.
- 3. In the facts and circumstances Forum feels that the grievance of the complainant is redressed therefore he is no longer interested in pursuing the matter in the forum.
- 4. Therefore, the complaint is dismissed as default.
- 5. No order as to the cost. Both the parties should be informed accordingly. File be consigned to Record Room.

(NISHAT A AI VI) MEMBER (CRM)

(P.K. AGRAWAL) MEMBER (LEGAL) (S.R. KHAN) MEMBER (TECH.)

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